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FOR HEALTHY LIVING
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BEFORE & AFTER SCHOOL FREQUENTLY ASKED QUESTIONS

The purpose of this questions and answers is to help you have a better understanding on how our Before & After School program works. Please feel free to email angie.delnegro@lakotaymca.com should you have any questions or concerns.

Q: Can I register for Before & After School online or do I need to come into the Y?

A: You must come into the Y to register but you are able to print off the registration form online prior to coming in to register. There is additional paperwork that is needs to be on file for your child when they start in the program. You will need to fill out a Health Enrollment form, Permission to Pick Up & General Permission forms.

Q: Is the Before & After School program a full time service or can I do part time?

A: The Before & After School program is a full time service whether you use it or not.

Q: If my child was in the program last year do I need to reregister?

A: Yes you will need to register for this school year and redo the necessary paperwork even if they were in our summer camp or in the program last school year.

Q: When does the program start & what are the times?

A: The program starts on the first day of school. This year will be Wednesday, August 16, 2017. The AM session is from 7:00am until the start of school. The PM session is from after school until 6:00pm.

Q: What about snow days or delays?

A: When Lakota is delayed in the AM there will be no AM session. When Lakota has early release due to weather, we will not be PM care. If Lakota calls school off, there is **NO AM OR PM CARE** provided. You will also receive a credit for the following week on your child care bill.

Q: Where is the program located?

A: The Before & After School program is held in the school's cafeteria. If the location changes a sign will be posted letting you know where they will be. **Please note that some schools with low enrollment the program may be held at another school and your child will be bused by Lakota to/from their school.**

Q: Do I have to walk my child into the building?

A: All children must be walked into the building and the parent/guardian must sign them into the program in the AM and they must sign them out of the program in the PM.

-If there are custody issues we will need to have a copy of that information. ID will be required until we get to know you. Please make the staff aware if there are any changes to who may pick up. To pick up a child the person must be at least 16 years of age and on the permission to pick up form.

Q: Can I make changes to when my child attends?

A: Yes provided there is space in the sessions you can add the AM or PM session. If you are dropping or canceling the service we will need at least 1 weeks' notice to stop the billing process. If you drop and need to rejoin you will have to pay the registration fee again and we do not guarantee your spot will still be available.

Q: How am I billed?

A: At the time of registration you will have to provide a credit card for automated billing. That card will be charged each Friday for the upcoming week. We do prorate on weeks that there are holidays, in-service days, etc. **Billing questions can be sent to Heather.branham@lakotaymca.com.**

Q: What type of activities will the children be doing while in the program?

A: The children will have access to board games, cards, art materials & crafts. They are also given homework time in the PM session. They will be given large muscle time in the gym or outside, weather permitting. Only on special occasion they may be shown a movie. They do not watch TV.

Q: Is there any food provided?

A: There are no food/snacks provided in the AM session. The school does offer breakfast but you are responsible for that cost.

A: In the PM session a snack and drink is provided. Please make the staff aware if there are any food allergies or restrictions.

Q: Is there any care on holidays or in-service days?

A: Yes, on most holiday and in-service days we do have a School's Out Camp at the Lakota YMCA. You must preregister for this camp prior to the camp. The cost of camp is \$35 per day per child for Lakota Y members and \$45 per day per child for non-members. The camp runs from 7:00am – 6:00pm. You are able to register for this camp through our online portal. Visit our website for the flyer.

Q: Can my child have a phone or other electronic device?

A: If your child has a cell phone or electronic device they must keep them in their backpacks. The Y is not responsible for lost or stolen phones or electronics. On occasion the children may be permitted to bring an electronic device to play games. It is up to the discretion of the staff.