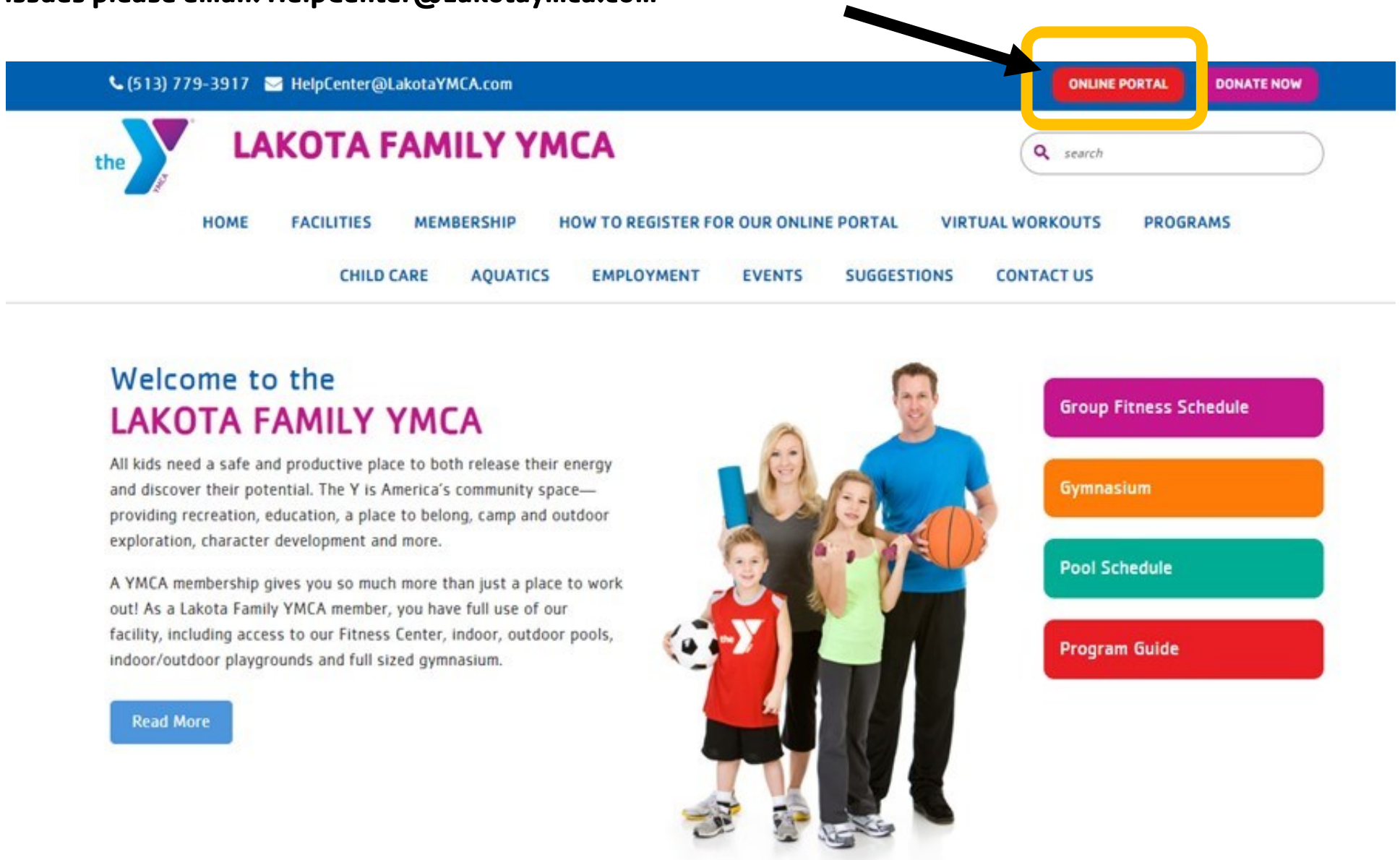


Step 1: Log into the “Online Portal” on www.LakotaYMCA.com

***If you do not have an online portal these steps should help you to get access to yours. If you have issues please email: HelpCenter@Lakotaymca.com**



The screenshot shows the homepage of the Lakota Family YMCA. At the top, a blue navigation bar contains the phone number (513) 779-3917, the email address HelpCenter@LakotaYMCA.com, and two buttons: 'ONLINE PORTAL' (highlighted with a yellow box and an arrow) and 'DONATE NOW'. Below the navigation bar is the logo for 'the LAKOTA FAMILY YMCA' and a search bar. A secondary navigation menu lists: HOME, FACILITIES, MEMBERSHIP, HOW TO REGISTER FOR OUR ONLINE PORTAL, VIRTUAL WORKOUTS, PROGRAMS, CHILD CARE, AQUATICS, EMPLOYMENT, EVENTS, SUGGESTIONS, and CONTACT US. The main content area features a 'Welcome to the LAKOTA FAMILY YMCA' section with a paragraph about the organization's mission and a 'Read More' button. To the right of the text is a photograph of a family (a man, a woman, and two children) holding various sports equipment. Further right is a vertical list of four buttons: 'Group Fitness Schedule', 'Gymnasium', 'Pool Schedule', and 'Program Guide'.

Step 2: Select the "Login" tab at the top right of screen

Welcome, Guest

Programs **Login** Sign Up

Find your program and register today!

Search keywords here...

Categories Coming Soon

10 & Under	20	Crayon Club Swim Lessons	1	School Day's Out - Camp	11
Adult Programs	2	Fitness Training	1	Swim Lessons	21
Aquatics	21	Iron Kids!	1	Tiny Tot Sports	2
Basketball	2	Karate	2	Youth Programs	5

Step 3: Enter your YMCA email on your account or phone number and select Submit

Welcome, Guest

Programs Login Sign Up

Login or find your account

Not sure if you have an account? Enter your email or phone number to get started!

Email or Phone Number

***NEVER CREATE AN ACCOUNT. You have an account already, you just may need assistance reaching account. Email HelpCenter@LakotaYMCA.com if you are having trouble accessing your account.**

Step 4: Enter your password. If you have never done this step before select “Forgot your password?” at the bottom.

Welcome, Guest

Programs Login Sign Up

Enter your password

Password

Keep me logged in

[Try another email address or phone](#)

Login

[Forgot your password?](#)

***NEVER CREATE AN ACCOUNT. You have an account already, you just may need assistance reaching account. Email HelpCenter@LakotaYMCA.com if you are having trouble accessing your account.**

Step 5: If you are logged in, your screen should look like this.

Welcome, Sara Matchison

Programs My Account

Find your program and register today!

Search keywords here...

Categories Coming Soon

***NEVER CREATE AN ACCOUNT. You have an account already, you just may need assistance reaching account. Email HelpCenter@LakotaYMCA.com if you are having trouble accessing your account.**


Step 6: In Select the hyperlink “2023 Year-end child care statement”


Tom Brady

Dashboard Activities Account

Hey there, Tom!

[ADD AUTHORIZED PICKUP](#) [PAY MY BALANCE](#) [MAKE A DONATION](#)



[EDIT PROFILE](#) 

Tom Brady

12345 Buccaneer Lane
Tampa, FL 12345
513-555-5555
G.O.A.T.@TampBuc.com

Visits

[VIEW ALL](#)

12/30/23 Last Check-in	0 This Month	1 Last Month
---------------------------	-----------------	-----------------

Activities For Me

Registrations

[VIEW ALL](#) [NEW](#)

There are no upcoming Registrations for this member.

Visits

[VIEW ALL](#)

There are no upcoming Visits for this member.

Services

[VIEW ALL](#)

There are no upcoming Services for this member.

Membership

[AUTHORIZED PICKUPS](#)

2 Adults with dependents -Family

Billing

[HISTORY](#)

Monthly, on the 1st

Credit	Unscheduled	Balance Due
\$0.00	\$0.00	\$0.00

Records

[AGREEMENTS](#)

2023 Year-end child care statement [Document](#)
Tom Brady 01/01/2024